## **Enrollment - Frequently Asked Questions FAQs**

- Q. Do I have to enter each child individually?
  - A. Yes. Each student must be registered individually in Skyward.
- Q. What do I do if I have a technical issue when registering?
  - A. Send email to information@ecsolympia.com and a ticket will be generated. Please allow 24 hours for response Monday Friday.
- Q. What if I can't find my student's race?
  - A. The student's race has 4 pages, so just continue to search and you should find it.
- Q. When will I find out if my student is accepted?
  - A. Returning student acceptance emails will be sent before the first of March.
  - A. New Student acceptance emails will be sent after assessments and review of application
- Q. Do I have to do an assessment for Kindergarten if I attended the ECS Preschool?
  - A. This will be determined on an individual basis so please check with Megan Lindberg (Preschool Director) if you are unsure.
- Q. Will the school hold my registration fee until after my child has been accepted?
  - A. Yes. The school will hold all registration payments until after the acceptance email has been sent. All account balances must be current before acceptance for the 2022-2023 school year.
- Q. What if I stop in the middle of registration and come back later? Will the program save my information?
  - A. Yes. As long as you complete the Step and press Save and Continue.
- Q. When are registration and class fees payments due?
  - A. Half of the registration and class fees are due when you register. Please bring payment to the school office or pay online on the school website. The other half of the registration and class fees are due June 1.